|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| GFMS plant: |  | Supplier: |  | Date of claim: | DD/MM/YYYY |
| Part Description/Number: |  | QR number: |  | Date of QR: | DD/MM/YYYY |
| GFMS contact: |  | E-mail: |  | Phone: |  |

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| **CONTAINMENT 3D**  **This document must be returned to GFMS within 24 h** **after claim** |

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| **D.1** **Description of the problem** |
| 5W2H (given by GFMS)   |  |  | | --- | --- | | What is the problem? |  |  |  |  |  | | --- | --- | --- | | When was it detected? |  | | | Where was it detected? |  | | | Who detected it? |  | | |  | Incoming Inspection | Warehouse + WIP | | How many NOk parts? |  |  | | How many potential NOk? |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | Why it is a problem? |  | | | | | How was it detected? |  | | | | | Part description: |  | | | | | Part number: |  | | | | | Recurrence? |  | YES |  | NO | |
| |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | Supplier problem solving team | |  | |  | |  | |  | | Contact Window Person | | Position | | Location | | Telephone | | Email | |  | |  | |  | |  | |  | | | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | | Team Members | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |  | |
|  |
| **D.2** **Risk on similar products** |
| Can this defect happen on similar products?   |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | Other family products: | Part description | Part number | Comments | Check Recommended? | | | | |  |  |  |  | YES |  | NO |  | |  |  |  |  | YES |  | NO |  | |  |  |  |  | YES |  | NO |  | |  |  |  |  | YES |  | NO |  | |  |  |  |  | YES |  | NO |  | |
|  |
| **D.3** **(a)** **Containment Activities : Potential NOk parts mapping and containment plan >> To be validated by GFMS within 24 h** |
| What are the actions to collect all non-conforming parts in the supply chain?   |  |  |  |  |  | | --- | --- | --- | --- | --- | | Location in the process flow | Quantity | Immediate actions \* | Responsible | When | | Parts at GFMS plant (given by GFMS) |  |  |  |  | | Parts at GFMS HUB (given by GFMS) |  |  |  |  | | Parts at GFMS client (given by GFMS) |  |  |  |  | | Parts in transport |  |  |  |  | | Parts at supplier |  |  |  |  | | Parts at sub-supplier |  |  |  |  |   \*Supplier proposal for Immediate Actions (e.g.: whole stock replacement, inspecting by supplier, inspecting by third party, on site repair…)   |  |  | | --- | --- | | How are parts secured identified? |  | | First secured parts shipment information |  | |
| |  |  | | --- | --- | | **D.3 (b) Containment implementation results >> To be communicated to GFMS within 48 h** | | | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | Inspected | NOk | Traceability | Findings based on sorting results | | Parts at GFMS plant (given by GFMS) |  |  |  |  | | Parts at GFMS HUB (given by GFMS) |  |  |  | | Parts at GFMS client (given by GFMS) |  |  |  | | Parts in transport |  |  |  | | Parts at supplier |  |  |  | | Parts at sub-supplier |  |  |  | | |

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| **ANALYSE AND COUNTERMEASURES (4D-8D)**  **This document must be returned to GFMS**  **within** **5 days (5D) then 10 days (8D)** **after claim** |

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| **D.4** **Root cause of Occurrence and Non-Detection** |
| Why the problem occurred?  Why the problem has not been detected?   |  |  | | --- | --- | | 1. |  | | 2. |  | | 3. |  |  |  |  | | --- | --- | | 1. |  | | 2. |  | | 3. |  | |
| **D.5** **Root cause reproduction >> To be communicated to GFMS within 5 Days** |
| How was the defect reproduced?   |  | | --- | |  | |  | |  | |
| **D.6** **Corrective actions implementation on Occurrence and Non-Detection** |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | Occurrence | | Planned date | Closure date | Responsible | | 1. |  |  |  |  | | 2. |  |  |  |  | | 3. |  |  |  |  | | 4. |  |  |  |  | | Non detection | | Planned date | Closure date | Responsible | | 1. |  |  |  |  | | 2. |  |  |  |  | | 3. |  |  |  |  | | 4. |  |  |  |  | |
| **D.7** **Preventive actions implementation** |
| How to prevent re-occurrence of similar problem in the future?   |  |  |  |  | | --- | --- | --- | --- | | Actions | Planned date | Closure date | Responsible | |  |  |  |  | |  |  |  |  | |  |  |  |  | |  |  |  |  | |
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| **D.8 Congratulate your Team & Lessons learned**  **>> To be communicated to GFMS within 10 Days** |
| Which ones of the following “standard” have been upgraded?   |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | |  | Name | | Date | | Supplier |  | |  | | GFMS |  | |  |  |  |  |  |  | | --- | --- | --- | --- | |  | Doc. name | New Index | Closure date | | PFMEA/DFMEA |  |  |  | | Drawings/Specifications |  |  |  | | Control Plan |  |  |  | | Operating instructions |  |  |  | | Procedure |  |  |  | | Records |  |  |  | | Others… |  |  |  |   **Did You congratulate Your Team ?**  **Validation of 8D Closure**: |